

KNOCK KNOCK, WHO'S THERE?

Not sure?
Don't open the door

Sometimes people turn up unannounced with the intention of tricking their way into your home or overcharging you for a job. Always be cautious when someone you don't know calls at your door.

- ➔ **LOCK** - Always keep your windows and doors locked, even when you are just popping out briefly
- ➔ **STOP** - Ensure the back door is locked before answering the front door so that nobody can access your house while you are distracted
- ➔ **CHAIN** - If you do decide to open the door, put the door bar or chain on first. Keep the chain on while you talk to the person on the doorstep. When the door is closed, remove the chain in case you need to get out quickly
- ➔ **CHECK** - No ID? No entry! If a stranger wants to come in and claims that they are from a utility company, local authority or any other organisation, always ask for their ID, even if you were expecting them - genuine callers will happily show you ID. Close the door and check the ID carefully. Call the head office if you are still unsure, but use the number from the telephone directory or a recent utility bill, not the one on their card

Bogus callers may be smartly dressed and can be convincing.

If in doubt, say you want to check with a family member before committing to anything and shut the door. If they are genuine they will understand.

#doorstepaware



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