

Debt Advice

Rent arrears
Mortgage arrears
Utility bills
Council tax arrears
Magistrates Court fines
Bailiffs advice
Credit cards
Bank loans
Water charges
County Court representation
County Court Judgements
Bankruptcy
Debt Relief Orders
Challenging liability for debts
Income maximization advice



How to contact us

Our main office is situated:
1st floor Epic House, Charles
Street, Leicester LE1 3SH
(Entrance is on Lower Hill Street)

www.cals.uk.net

0116 242 1120

enquiries@cals.uk.net



Free confidential advice

Welfare benefits
Housing
Debt

Free support services

Form filling service
Note taking Service

Call us on
0116 242 1120

Who we are

CALS stands for Community Advice and Law Service. We offer free, confidential advice to people who are experiencing problems with debt, housing and welfare benefits.

We can give advice, negotiate on your behalf and even represent you at Court. We also offer a form filling and note taking service for welfare benefits. We employ a range of Specialist Advisers and Solicitors to conduct our work.

We also offer self-help materials and fact sheets. We are based at Epic House on Charles Street and have an office at the Leicester County Court. We also run a number of outreach services across Leicester. You can arrange appointments at our offices or outreach locations that best suit you.



Welfare Benefits Advice

- Appeals and reviews of decisions not to award benefit
- Tribunal Representation
- Challenging overpayments of benefit
- Tax credit challenges
- Backdating benefit claims
- Mandatory reconsideration requests
- Challenging sanctions

Housing Advice

- Mortgage and rent possession/eviction including counterclaims
- Disrepair/poor housing conditions including compensation claims
- Anti-social behaviour - including injunction and possession claims
- Homelessness, general advice, applications to the local authority, reviews of decisions and appeals to the court
- Rental deposits - disputes including non return or registration

Form Filling Service

- Form filling service available
- Personal Independence Payment forms
- Disability Living Allowance forms
- ESA50 forms
- Housing benefit discretionary payment forms
- Any other benefit related forms

Note Taking Service

Note takers available to accompany clients on medical assessments for Employment and Support Allowance and Personal Independence Payment

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