

Warm homes



The Warm Homes service aims to help local households stay warm and healthy and keep their heating costs affordable. The Leicestershire County Council service operates throughout the year providing residents with advice by telephone or where suitable, via a home visit.

Front line staff are encouraged to take up free briefing sessions covering:

- Fuel poverty in Leicestershire
- The Warm Home service offer
- Practical advice and support
- Improving home energy efficiency
- How residents can access the service
- Making a referral via the First Contact Plus advice and signposting service

Sessions can be tailored to your needs such as a brief talk at a team meeting.

The Warm Homes service is also available to attend local community groups and public facing events.

Contact Tina Potter on ☎0116 305 6227
or email ✉warmhomesinfo@leics.gov.uk



Residents requiring home energy advice can access the Warm Homes Service via First Contact Plus

Call: ☎0116 305 4286

Visit: ➡ www.firstcontactplus.org.uk